



News

March 2009

Comprehensive Information Management for Outpatient Surgery Providers

Webinars !

Learn, Learn, Learn...

Amkai's dual educational tracks offer a series of informative web seminars tailored to the specific needs of existing Amkai customers and prospective users of our solutions.

To learn about these and others click here:

[AmkaiWebinars](#)

Call us at:
1-866-AmkaiEHR
(265-2434) to register

Amkai Introduces the "Amkai Stimulus Program"

The program is a revolutionary new way to acquire the most comprehensive and advanced IT solutions for your organization without up front capital outlay or difficult and expensive leasing plans. You may have received the following announcement:



For additional details, or to start on the road to IT Recovery contact us at: 866.265.2434

Amkai in the News

Written by the Becker Staff

23 Companies Surgery Centers and Hospitals Should Know

Tuesday, 10 March 2009 - Amkai — Amkai provides information-management solutions for ASCs, physician practices and hospitals to help manage the administrative and clinical aspects of these businesses from start to finish. The company's software packages include EMR and a next-generation management program designed to update "legacy" systems that are currently in place. Amkai will adjust product services to fit a customer's needs. The company also offers Web seminars for customers and prospective users of its systems.

www.amkai.com





Your System's Security

Periodically we hear of disastrous outbreaks of computer viruses. These headline making events are a rarity. The more common problem is the insidious infiltration of a system or network by a virus, worm, botnet that may quietly do its work in the background. Symptoms of infestation by malware – the term used to denote all harmful malicious software – may be as minor as slowdowns, unexpected ad pop ups, or as major as complete system failure.

Amkai News Letters

Botnets can be used to “enslave” your computer by using your email to generate spam, recording every keystroke you make and reporting it to a remote site, or automatically having ads appear on your screen.

For recent issues visit
www.amkai.com

Computer hackers seem to be always one step ahead of software manufacturers; they discover vulnerable points in the software through which they enter the network and infect the system. Poor patch management, antivirus shortcomings, and yet undetected vulnerabilities of operating and mailing systems allow malware to enter networks.

The important question is: what can you do to minimize the chances of malware entering your system?

Here are the common sense steps you should take to safeguard the integrity of your system:

- Have an updated antivirus installed and set to proper level of security
- Set your antivirus to automatically update its database
- Set your antivirus to do auto scanning of your system at least once a week during off hours
- Do not allow your staff to bring in software – non licensed, private software should not be allowed on a professional business network
- Use a firewall
- Do not allow surfing, down or uploading
- Do not allow the use of private USB memory sticks or private external hard drives
- Apply all security patches in a timely manner
- Rely on your IT professional, but also remember, we are here to advise you

The Amkai Technical Team

Resources for Clients

Corporate Headquarters

We are pleased to introduce additional resources for our clients. Logging in on the Amkai website our valued clients will be able to access news, notes, updates, and substantial documentation. User who log in will also be able to register for Educational Webinars with a single click. Contact Amkai Support for more information

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Version 2.1.6 AmkaiOffice™ is available

This upgrade delivers two key objectives for our customers. First, we have completed and enhanced a number of key features. Not only do

these features make the product responsive to customer requests, but they also put AmkaiOffice in a class by itself. AmkaiOffice represents a true next-generation system with the tools required to help facilities meet the increasing demands placed on them.

Second, this release advances our vision of creating a truly comprehensive end to end information management system. AmkaiOffice in conjunction with our AmkaiCharts™ electronic medical record solution, create an integrated and robust tool to drive efficiencies to a new level and manage the business across the administrative and clinical spectrum. Look for future releases of both products to develop this vision to even greater heights.

Ambulatory Surgery Center Association convention

It is not too early to start planning for the Ambulatory Surgery Center Association convention. Amkai will be out in full force again at ASCs 2009 in Nashville, April 22-25. We look forward to showing you our latest solutions there! Come to booth #811 and discover how to improve profitability with Amkai Solutions

Easy Pay as a solution to managing increasing patient payments.

Firm payment arrangements between the patient and the providers' office are essential in increasing efficiency in the billing process especially in today's economic climate. Rising co-pays and non-covered portions of the bill are forcing providers to rethink their collections strategy. Thousands of healthcare providers have chosen Easy Pay as a solution to managing increasing patient payments.

Easy Pay is an advanced credit card processing solution designed to offer the patient more payment options while helping the provider regain control of the patient billing process. A key component to Easy Pay allows the patient and provider to agree to a maximum amount and later automatically process a transaction against the actual patient responsibility amount once it's determined. If the patient responsibility has already been determined, such as in some elective surgery cases, the patient and provider can agree to a flexible payment plan where the patients credit/debit card will automatically be processed as scheduled until the balance reaches zero. An automatic email receipt will be sent to patients for all mutually arranged transactions. Easy Pay is a proven solution for increasing efficiency in the billing process and overall collections and cash flow.

"EASYPAY has made a great impact on our patient receivables. In the first three months we have seen cash flow increase, fewer accounts going to 90 days, and an overall reduction in patient statements we send out. We expect these trends to continue and as they do we expect a significant decrease in accounts we send to outside collection agencies. We also expect to see our patient billing, and 90 day collection accounts almost disappear. We really wish that EASYPAY had been available in this area years ago - I don't think we would have had any problem keeping aged A/R in line. What amazed me most about EASYPAY is how little it costs and how easy it was to implement. I believe the investment paid for itself in the first three months." - Easy Pay Customer in Bend, Oregon

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