

March 08



## **Patient safety and efficiency - Webinar.**

Amkai is pleased to announce a new add-on product for the AmkaiCharts electronic medical record system. Computerized Physician Order Entry (CPOE), that allows the facility to automate the authorization and confirmation of standing orders. Additionally, CPOE will result in improved patient safety with medication interaction and allergy checking and alerts.

At the same time, proper use of the Medication Administration Reconciliation (MAR) Report will ensure JCAHO and HHHAC compliance. This is a critical part of accreditation and patient safety, and reduction of liability exposure. Due to the level of initial response, this webinar is limited to current AmkaiCharts users. If you are not using AmkaiCharts and would like to see how CPOE can save your facility thousands of dollars with improved efficiency and patient safety, please contact Amkai at 866-265-2434 or at info@amkai.com. To register for the webinar please click on the link or call your Client Advocate at 866-265-2434 extension 214.

### **CPOE Webinar Sign up**

**Date: April 22, 2008**

**Time: 3:00pm Eastern Time**

This 45 minute webinar will cover the uses and benefits of the Computerized Physician Order Entry (CPOE) module in AmkaiCharts. Topics covered include the set up process, training process, staff utilization and surgeon utilization followed by questions and answers. There will be a brief introduction by Amkai's Medical Director.

Additionally, there will be a brief review of the Medication Administration Reconciliation function within AmkaiCharts and how it is used to meet The Joint Commission and AAAHC certification requirements.

This webinar is for current Amkai clients only. If you are not a current client and would like to receive information about these features and benefits, please complete the information and indicate that you would like to have someone contact you.



## **Amkai Charts - ROI**

### **There is hardly a week passing by without some news about the positive impact of the EMR:**

MEDICAL GROUPS THAT HAVE SEEN THE GREATEST SUCCESS in recent years are more likely than most groups to have instituted formal patient safety protocols; invested in the practice's equipment, facilities and services; implemented electronic medical records and employed automated telephone appointment-reminder systems, according to the Englewood, Colo.-based healthcare research firm Medical Group Management Association ([www.mgma.com](http://www.mgma.com)), which identified those common qualities in the "better-performing" organizations listed in its annual "Performances and Practices of Successful Medical Groups" report, issued on Feb. 28.

## **Tips and Suggestions AmkaiCharts ASC - CPOE and Anesthesia Orders**

### **MEDICATION ERRORS DROP 66% WHEN DOCTORS COMPUTERIZE ORDERS**

The Surgical Care Improvement Project (SCIP) recognizes the use of CPOE as a tool to reduce the incidence of surgical complications. AmkaiCharts CPOE take this a step further by allowing you to automate anesthesia orders, as well as physician orders. Since anesthesia orders can be streamlined based on the type of anesthesia, they can easily be built into templates. It then becomes an error free one step approval process.

For more information on CPOE, please contact your Amkai Client Service team at 203-755-5151 or email [support@amkai.com](mailto:support@amkai.com).

## **Ensure completion of tasks - using AmkaiCharts' Action Needed capability**

Do you get updated lists on your Desktop of all charts in your system that require follow up? If not, then you're not taking advantage of the AmkaiCharts Action Needed feature! Action Needed reasons are populated from a completely customizable dictionary, therefore can be used for anything that you consider an "action item", ie: H&P Needed, Lab Work Needed, Schedule Follow-Up, etc. Action Needed is set while charting without ever requiring you to leave the patient's chart. Multiple action alerts may be attached to any encounter.

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Users with the proper task list set up on their Desktop are able to view a chronologic list of items marked as needing action, and be able to access the patient's chart directly from this list! Once the action is completed, all you need to do is mark it resolved, and it will be automatically removed from the list, leaving you with only the most up-to-the-minute tasks to be completed.

Stay on top of your follow up tasks and get rid of all that paper! Contact your Amkai Client Service team at 203-755-5151 or [support@amkai.com](mailto:support@amkai.com) for help setting up your Action Needed task list. AmkaiOffice

Remarks Are you still using tickler systems and Post-It Notes to remind yourself of follow up items? Well with AmkaiOffice version A23, you no longer need to! With our new Remarks feature, you can take "paper-free" to a whole new level. Remarks are available from all areas of the program where you are able to access a patient, and can be entered as free-text, or from a dictionary for quick entry of common items, or both. Remarks that are set as "important" will generate a pop-up message wherever the patient's record is accessed. If you choose to include a follow up date, you can run a Remarks Report and use it to completely replace your tickler system. Take advantage of Remark Categories to sort remarks by categories that you define and narrow reports down to just these categories.

For assistance with Remarks, please contact your Amkai Client Service team at 203-755-5151 or [support@amkai.com](mailto:support@amkai.com).

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